

# Unit Transfers

Connect's aim is to support you to happily live in your current unit for the long term. We do understand, however, that there may be a time when you need to transfer to a different unit due to health or other significant reason.

## **Are Unit Transfers possible?**

Connect maintains a wait list of current tenants who request a unit transfer. To be placed on the wait list, please contact Maria, our Housing Officer.

Whenever there is a vacancy, our Housing Team will assess transfer requests and current applicants on our wait list to determine the most pressing need.

If more than one existing tenant seeks a transfer, Connect will prioritise those with medical reasons, and will also consider length of time each applicant has been a tenant.

## **What are valid reasons to request a transfer?**

- Mobility issues or disability
- Other significant health issues, supported by a letter from your health care provider
- Compassionate grounds
- Need for a larger unit

## **Are there costs involved in transferring units?**

If your request to transfer is approved, you will be responsible for all costs, including:

- Moving all your belongings to the new unit
- Cleaning the old unit throughout, including windows and inside of cupboards
- Any rent charges incurred during the transfer

## **What about if Connect asks you to transfer units?**

Connect may ask you to transfer units for refurbishment works or for property and tenancy management reasons.

If Connect asks you to transfer units, all costs — including moving and cleaning — will be covered by Connect.

## **Will I get a new lease after a transfer?**

Yes, if you transfer units (either by your request or by Connect's initiative), your lease agreement will be updated to the current guidelines, always in accordance with the *Residential Tenancies Act 1987*.

For additional info on transferring units, please see Connect's Eligibility and Allocation Policy (available on our website) or contact Maria at [housing@connectvictoriapark.org](mailto:housing@connectvictoriapark.org)

