



Tenant Newsletter

CONNECT VICTORIA PARK | OCT 2023

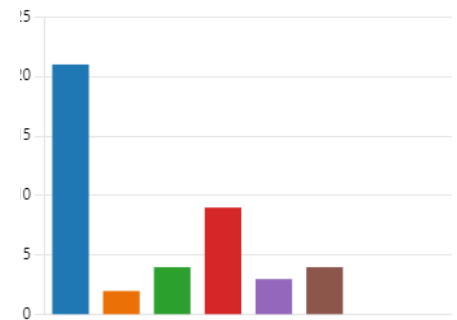
Tenant Meeting on Nov 15

Come along to our second and final Tenant Meeting this year!

We will meet at the Village Hub Hall (5 Mackie Street) on **Wednesday, November 15, from 3.15pm to 4.15pm.**

It will be a chance for you to tell us how things are going in your unit and in your block.

We will provide updates on refurbishment works and other maintenance issues.



It will also be an opportunity to share with you some results from the **Tenant Survey** that circulated in July.

There will be afternoon tea. We hope to see you at the meeting! 🏠

First Aid Demo on Nov 30

St John is coming back to Connect for a **First Aid Demonstration**

exclusively for tenants.

Mark your calendar and come along on

Thursday, November 30, from 1.30pm to 3.30pm.

The training will cover principles of first aid, defibrillator demonstration, shock or fainting management, heart

conditions (including heart attacks), bleeding and strokes.

It's a great opportunity to get a general

understanding of how to respond in emergency situations.

There is no charge to attend the training, but we do ask that you please register on our website or give the office a call to let us know you are coming.



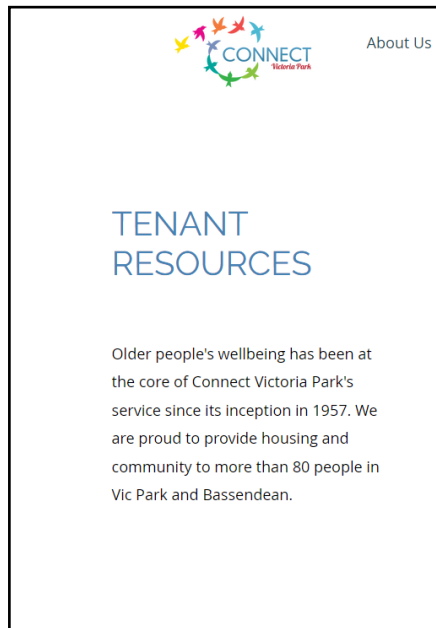
Connect has a new website!

Connect's new website is live!

It is beautiful, easy to use and full of information about our Community Housing and Village Hub.

We invite all tenants to explore the website and, if you have any questions, have a chat with Vicki or Kritika at the Hub.

Under the Community Housing menu on the home page, you will find a Tenant Resources page. There you will find the forms to request a repair in your



unit or to inform us about being away from your unit. You will also find the Tenant Handbook and all our policies.

In addition, you can book for classes and events at the Village Hub, as well as keep up with all the Housing + Hub news.

We would love to hear your feedback once you've had a chance to browse the website: www.connectvictoriapark.org.



Refurb update

The first phase of refurbishment under the **Social Housing Economic Recovery Package** (Sherp) was concluded in June, with 9 units renovated at 25 Mackie St.

The second phase, which will refurbish 10 units at **39 Mackie St**, started in late September.

Two units will be renovated at a time, with tenants moving in and out of "hotel units" throughout the project. We thank them for their patience and collaboration.

Refurbishments will be completed by September 2024. Keep tuned for updates! ↩



Shelter WA award

Connect is thrilled to be the recipient of Shelter WA's **Excellence in Service Experience Award**.

The award acknowledges Connect's Housing + Hub approach to address the specific needs of older tenants in social and affordable housing.

Shelter is the peak body for the community housing and homelessness sector in WA.

Our CEO Luke Garswood accepted the award during Shelter's symposium in September. 🏆

Gardening Bin

The **light green bin** available in all of Connect's blocks of units is for gardening materials only. That includes weeds, garden clippings, small branches, sticks, leaves and flowers

The light green bin is collected every fortnight on the opposite week to the recycling (yellow) bin.

Have any questions about bins? Chat to Anne, the Gardener, or call our office. 🌱

